

## MEMORANDUM

TO: Faculty Colleagues

FROM: Charles Eckman   
Dean and University Librarian

DATE: March 18, 2020

RE: Library Services

The online UM Libraries are open. We are working on ways to ease the transition to online courses for faculty and students and to provide seamless access to library resources and services. We have shifted to online delivery of consultations, instructional sessions, and workshops using video communication platform technologies, whenever possible. You can find out information about ongoing remote services at: <https://www.library.miami.edu/about/remote-services.html>

In order to ensure the health and well-being of our patrons and employees the libraries have made the difficult decision to close and restrict access to facilities. Our choice was made in consultation with deans and the Provost and reflects the choices made at peer institutions across North America (see list of University library closings attached). We are monitoring the situation daily and hope that we are able to begin reopening facilities when COVID-19 is no longer a threat to the health of the community.

As a result of concerns about community spread within library operations, exacerbated by disruptions to delivery systems, interlibrary lending networks have begun to fracture. In response, most institutions have closed their interlibrary operations. We understand that access to print books is critical to many of our researchers, particularly those in the humanities. In order to support UM researchers we are offering two custom services:

- (1) Request items from UM on-site and off-site collections. Please send an email to Glen Wiley [g.wiley@miami.edu](mailto:g.wiley@miami.edu), and he will work to determine options for delivery.
- (2) Rush orders for monographs. Requests for unowned titles will be purchased as e-books whenever available, with a notification sent by email when the title is accessible. If the only available version is print, the title can be mailed directly to your location. Send requests via email to your subject librarian or Lisa Fish [efish@miami.edu](mailto:efish@miami.edu).

Your success in teaching and research is of the utmost importance to us. In addition to the service programs outlined above, we are also offering virtual mindfulness programs. These have attracted faculty from several schools and colleges. If you would like to ensure that your name is on the mailing list for all UM virtual workshops and events, please contact Vanessa Carreno Valle [vanessacarreno@miami.edu](mailto:vanessacarreno@miami.edu).

We appreciate your understanding during this time and look forward to the day when we are able to resume normal operations in support of your research and teaching. Wishing you and yours good health and safety.

## Association of Research Libraries

**Institutions whose Library Facilities have Closed (as reported at 5pm March 18, 2020 on the ARL intranet)**

Auburn University
Bibliothèque de l'Université Laval
Boston College
Boston Public Library
Boston University
Brown University (Annex pending)
Case Western Reserve
Columbia University
Cornell University
Dartmouth College
Duke University
Harvard University
Howard University
Johns Hopkins University
Kent State University
Library of Congress
Louisiana State University
McGill University
McMaster University
Michigan State University
MIT
National Agricultural Library
National Archives
New York Public Library
New York University
Northwestern University
Ohio State University
Princeton University
Rice University
Smithsonian Libraries
Syracuse University
Tulane University
UC Berkeley
UC Irvine
UC Los Angeles (after March 19)

UC Riverside
UC San Diego
University of Alabama
University of Cincinnati
University of Colorado, Boulder
University of Connecticut
University of Delaware
University of Georgia
University of Iowa
University of Kansas
University of Kentucky
University of Maryland
University of Miami
University of Michigan
University of Minnesota
University of Missouri
University of New Mexico
University of North Carolina
University of Oklahoma
University of Ottawa
University of Pennsylvania (Penn)
University of Pittsburgh (Pitt)
University of Rochester
University of South Carolina
University of Southern California
University of Tennessee, Knoxville
University of Virginia
University of Washington
University of Waterloo
Washington University in St. Louis
Wayne State University
Western University
Yale University
York University